


These instructions describe how to use the Interaction SIP Station II to manage incoming and outgoing calls.

Device Components



The diagram below highlights the Interaction SIP Station II controls.



- 1 **Mute**
- 2 **Status LED**
- 3 **Pick Up/Disconnect ()**
- 4 **Volume Down**
- 5 **Volume Up**
- 6 **Headset Jack**
- 7 **PoE LAN Port**
- 8 **PC Port**

During a call

This section describes tasks you can perform when engaged in a call.

Task	Key Sequence
Decrease caller volume	Volume Down
Disconnect a call	
Mute a call	Mute
Pick up an alerting call	
Increase caller volume	Volume Up

Other tasks

This section describes tasks you can perform when not currently engaged in a call.

Task	Key Sequence
Decrease ringer volume	Volume Down
Increase ringer volume	Volume Up

LED device status

The LED display changes color to indicate the current status of the device.

The chart below lists the Startup LED state and corresponding color.

Color	State	Description
Orange	Solid	The device is downloading firmware.
Orange	Blinking	The device is applying firmware.
Blue	Blinking	The device is currently registering.
Blue	Solid	The device is powered on, properly registered, and ready to receive or make calls.

The chart below lists the Active Call LED state and corresponding color.

Color	State	Description
Red	Blinking	A call is alerting and a waiting pickup.
Blue	Blinking	The device is currently connected to a call.
Red	Solid	The device audio is muted.